

## Arbitration Request Form

Use this form to request arbitration if you have a dispute with your mover that you have not been able to resolve, regarding 1) articles in your shipment that were lost, damaged or destroyed during your move, or 2) additional charges that were billed to you by your mover after your shipment was delivered.

Under the rules of the arbitration program, your request must be submitted in writing. Use this form to submit your request for arbitration and to provide us with the information that we will need to process your request. If you choose to put your request for arbitration in the form of a letter, make sure to include all of the information that we have requested on this form.

<b>First and Last Name</b>			
<b>Your Current Mailing Address</b>			
<b>City, State, ZIP</b>			
<b>Telephone Number</b>			
<b>Email Address</b>			
<b>Name of Moving Company</b>			
<b>Mover DOT# and MC# from Bill of Lading</b>	<b>DOT-</b>		<b>MC-</b>
<b>Mover's Address</b>			
<b>If Mover is an Agent for a Van Line, Which One?</b>			
<b>What is the Amount in Dispute?</b>			
<b>Did the Mover Offer a Settlement?</b>	<input type="radio"/> <input type="radio"/>		
<b>If Yes, how much?</b>			
<b>City and State You Moved FROM:</b>			
<b>City and State You Moved TO:</b>			
<b>Date Your Shipment was PICKED UP:</b>			
<b>Date Your Shipment was DELIVERED:</b>			
<b>Shipment or Bill of Lading Number:</b>			
<b>Did the Shipment Move Under Your Name?</b>	<input type="radio"/> <input type="radio"/>		
<b>If No, which name did the shipment move under?</b>			

**What type of dispute are you seeking to arbitrate? Please check box(s) below.**

- LOSS OR DAMAGE to the articles that were transported in your shipment.
- DISPUTED CHARGES — Charges your mover billed to you after your shipment was delivered.

(Charges for services that your mover collected when your shipment was delivered are not subject to the mandatory arbitration provisions).

***How much does arbitration cost?*** To maintain a fair and neutral position, GOGO is a completely independent, non-governmental organization that is not affiliated with either with any household goods moving company. GOGO currently charges a fee of \$500 to arbitrate claims valued less than \$10,000.00 and \$750 for claims over \$10,000.00. As the party instituting the case, you will be asked to pay a portion of the fee - 1/2 – when your case proceeds to arbitration (unless your mover agrees to pay your share of the fee).

You may submit the completed form **uploading online at**  
**[www.gogomediation.com/submit-moving-arb](http://www.gogomediation.com/submit-moving-arb)**